Name:	Order Number
Email:	Date:

EASTIDEA
INTEGRATED SOLUTIONS

ONLY FOR B2B

Model No:	QTY	REFUND	REASON FOR RETURN

RETURNS KEY
1 - Incorrect item 2 - Quality issue 4 – Software issue 3 - Other Please explain

IMPORTANT NOTES

For B2B customers like Legal entities, corporates, distributors, the refund policy, is drafted with purchase and supply agreements between Eastidea Co., Limited and b2b "Client" directly

Please ensure all returned goods are well packaged, to avoid any damage during transit. Please ensure all DIGITAL DEVICES boxes are covered by a protective outer layer - **do not** apply any stickers or shipping information directly to any DIGITAL DEVICES boxes.

Please ensure all return packages are sent with a trackable, insured service, as we cannot take responsibility for items damaged or lost in the return transit.

Please remember to keep your proof of postage until you receive confirmation from EASTIDEA Co., Ltd. Returns are normally processed within 25 working days of us receiving your return.

Send returns to:
Returns Department:

China, Shanghai, Jing'An District, Haifang Road 555
Building 2 Office 2221
Zip code 200040

Problem?

Call: +86. 21. 6047.1173

Email: info@yeastidea.com